

VOUCHMATCH

Terms of Service

Please read these terms carefully before using the VouchMatch platform.

Effective Date: April 11, 2025

Document: VM-TOS-001

1. Introduction and acceptance

These Terms of Service ("Terms") govern your access to and use of the VouchMatch platform, website, and related services (collectively, the "Platform"), operated by VouchMatch Inc. ("VouchMatch," "we," "us," or "our"). By creating an account, signing up, or otherwise using the Platform, you agree to be bound by these Terms.

If you do not agree with any part of these Terms, you must not use the Platform.

2. Who we are and what we do

VouchMatch is a community-vouching-based matchmaking platform. Our model relies on three distinct participant roles:

- Vouchers — community members who nominate and champion singles they know personally.
- Seekers — singles who have been nominated by a Voucher and are being championed on the Platform.
- Catches — singles who self-nominate to be discoverable on the Platform.

VouchMatch facilitates introductions between participants. We are not a dating agency, a professional matchmaking service, or a guarantor of any outcome, relationship, or personal safety outcome arising from any introduction made through the Platform.

3. Eligibility

To use the Platform, you must:

- Be at least 18 years of age;
- Be a legal resident of the United States or Canada;
- Have the legal capacity to enter into a binding agreement;
- Not have been previously removed or banned from the Platform.

By using the Platform, you represent and warrant that you meet all eligibility requirements.

4. User roles and role-specific obligations

4.1 Vouchers

Vouchers are community members who nominate singles. As a Voucher, you represent and warrant that:

- You personally know the Seeker you are nominating and have their genuine consent to submit their information;
- All information you provide about a Seeker is true, accurate, and not misleading;
- You are not acting on behalf of VouchMatch and are not an employee, agent, or contractor of VouchMatch;
- You understand that providing false or misleading information about a Seeker may result in your removal from the Platform and may expose you to liability.

4.2 Seekers

Seekers are singles whose profiles are submitted by a Voucher. As a Seeker, by completing your onboarding and activating your account, you confirm that:

- You have given your explicit consent for your Voucher to submit your information;
- You have reviewed and agree to these Terms;
- You are participating voluntarily and may withdraw at any time by contacting us at hello@vouchmatch.com.

4.3 Catches

Catches are self-nominated singles. As a Catch, you are responsible for:

- The accuracy and completeness of your own profile;
- Your conduct on the Platform and in any introductions facilitated through the Platform;
- Compliance with these Terms at all times.

5. Prohibited conduct

You must not use the Platform to:

- Provide false, misleading, or fraudulent information about yourself or any other person;
- Harass, intimidate, threaten, or harm any other user;
- Use the Platform for commercial solicitation or advertising;
- Collect or harvest other users' personal information without their consent;
- Attempt to circumvent any security or access control measures;
- Use the Platform for any unlawful purpose.

6. No guarantee of results

VouchMatch makes no representation or warranty that use of the Platform will result in any match, introduction, romantic relationship, or other outcome. We are a facilitation platform only. All interactions between users following any introduction are solely between those users and outside VouchMatch's control or responsibility.

7. Safety disclaimer

VouchMatch does not conduct criminal background checks on any user. You are solely responsible for exercising appropriate judgment and caution in any interaction with other Platform users. VouchMatch is not liable for the conduct of any user, online or in person.

You should always meet new people in public places, tell someone you trust where you are going, and trust your instincts.

8. Intellectual property

The VouchMatch name, logo, and all Platform content created by VouchMatch are our exclusive property. By submitting content to the Platform (including profile information, photos, and other materials), you grant VouchMatch a non-exclusive, royalty-free, worldwide license to use, display, and reproduce that content solely for the purpose of operating the Platform.

9. Termination

VouchMatch reserves the right to suspend or terminate your access to the Platform at any time, with or without notice, if we believe you have violated these Terms or if continued operation of the Platform requires it.

You may close your account at any time by contacting us at hello@vouchmatch.com. Upon account closure, we will delete or anonymize your personal data in accordance with our Privacy Policy.

10. Limitation of liability

To the maximum extent permitted by applicable law, VouchMatch, its founders, employees, and agents shall not be liable for any indirect, incidental, special, or consequential damages arising out of or related to your use of the Platform or any introduction facilitated through it. VouchMatch's total liability to you for any claim shall not exceed USD \$100.

11. Governing law and dispute resolution

These Terms are governed by the laws of the State of Delaware (for US users) and the laws of the Province of Ontario (for Canadian users), without regard to conflict of law principles. Any dispute arising from these Terms shall first be subject to good-faith negotiation. If unresolved, disputes shall be submitted to binding arbitration under the American Arbitration Association (US) or ADRIC (Canada) rules, on an individual basis. Class action waivers apply to the fullest extent permitted by law.

12. Changes to these terms

We may update these Terms from time to time. We will notify you of material changes by email or by posting a notice on the Platform. Continued use of the Platform following notice of changes constitutes your acceptance of the revised Terms.

13. Contact

For questions about these Terms, contact us at: hello@vouchmatch.com

Acknowledgment and signature

By agreeing, you confirm that you have read, understood, and agree to these Terms of Service.